APD DECISION ON IAB EUROPE AND TCF - FEBRUARY 2022

The Belgian Data Protection Authority (APD) handed down on 2 February 2022 a decision on IAB Europe and the Transparency & Consent Framework (TCF). What does this decision actually say, and what does it mean for the TCF itself, for IAB Europe, for vendors, publishers and consent management platforms (CMPs)?

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KEY FAQ

Will IAB Europe appeal to the Market Court?

The decision may be appealed before the Belgian Market Court within a period of thirty days from its notification (i.e. before March 4th 2022). IAB Europe can also ask the Market Court for the suspension of enforcement until the end of the appeal process (in other words, a request to ensure that the APD decision is put on hold entirely until a decision on appeal is handed down). We are still assessing options with respect to a legal challenge.

Are TCF CMP consent pop-ups illegal?

No. There is nothing in the APD’s decision that even remotely suggests that consent prompts are illegal or that they should not be employed by the digital advertising ecosystem to comply with legal requirements under the EU’s data protection framework.

If anything, the APD ruling appears to require the disclosure of additional information in consent pop-ups to request additional consent for personal data collection and processing to store user preference signals.

The APD considers user preference signals (such as TC Strings under TCF) to be personal data that requires a legal basis (consent or legitimate interest) under GDPR, and that users cannot reasonably expect that their preferences are saved. As a result, disclosing information about this data collection and processing in consent prompts could be the only way to establish transparency about and user control over the creation, storage and processing of TC Strings.

See the question “What are TC Strings?” for additional background information.

Should all data collected via the TCF be deleted?

No.

First, there is the question of whether the TCF truly involves the processing of “personal data”. See the question “Why are TC Strings considered personal data by the APD?”.

Next, the APD says explicitly in its decision that it cannot mandate the removal of all TC Strings generated until now on IAB Europe. The APD only requires IAB Europe to ensure the deletion of personal data collected through TC Strings in the context of a specific mechanism called the “global scope”. See the question “What is the global scope?”.

The APD’s decision only concerns IAB Europe, not any vendor, publishers or CMPs, but it does hint at the possibility of an order for a given publisher or CMP to delete TC Strings if they contain “personal data that has been collected in breach of Articles 5 and 6 GDPR”. This is nothing new: if personal data is collected in breach of the GDPR it cannot be processed. Yet no GDPR breach has been established for any vendor, publisher or CMP.
Will the legitimate interest legal basis be removed from TCF?

The APD solely assessed and concluded that reliance on legitimate interest was inadequate for purposes that entail targeted advertising or profiling of users (excluding non-marketing related purposes, such as audience and performance measurement). Legitimate interest means that user data can be collected and processed if it is a reasonable need for the operation of the business and as long as the user receives adequate information and has the ability to object or opt-out of any related personal data processing.

It is therefore unclear if the requirement for IAB Europe to prohibit the reliance on legitimate interests as a legal ground for the processing of personal data by TCF participants shall apply to all TCF purposes or solely to purposes related to personalised advertising and profiling.

Because of the lack of clarity of the APD’s position on this point, IAB Europe will look at this issue in its discussions with the APD - as well as in any legal challenge, if applicable.

ABOUT TC STRINGS

What are TC Strings?

TC Strings are the digital signals created by Consent Management Platforms (CMPs) that work for Publishers (owners of websites and/or apps) to capture data subjects’ choices about the processing of their personal data for digital advertising, content and measurement. Vendors can receive such signals directly from CMPs or from other TCF participants to verify if they have obtained consent or legitimate interest for a purpose.

Why are TC Strings considered personal data by the APD?

The APD does not consider the TC String itself to be personal data, as the TC string does not allow for direct identification of the user due to the limited metadata and values it contains.

However, the APD holds that the possibility of CMPs being able to combine TC Strings and the IP address means it is ultimately information about an identifiable user and therefore personal data. This is based on the idea that CMPs could, via an Internet Service Provider, link an IP address to an individual. This reasoning is based on legal decisions from a very different context. The APD also suggests that identification is possible by linking the TC String to other data that can be used by TCF participants.

What legal basis could be used for the processing of TC Strings?

The APD appears to not consider consent or performance of a contract provide legal basis for the processing of TC Strings by IAB Europe.
However, it seems the APD would consider legitimate interest to be an adequate legal basis: the APD considers that capturing users’ approval and preferences to ensure and demonstrate valid consent to advertising purposes may be considered a legitimate interest. This is, in part, based on the fact that the APD explicitly states that, in its view, the information processed in a TC String is strictly limited to data strictly necessary to achieve the intended purpose. However, it notes that users must be informed about their preferences being stored in the form of a TC String and provided with a way to exercise the right to object to such storage/processing. This would, as indicated above, result in additional user disclosures and controls in consent prompts.

ABOUT THE TCF & USAGE

What is the TCF?

Launched in April 2018, the TCF is an open-source, voluntary standard to assist companies from the digital advertising ecosystem in their efforts to comply with EU privacy and data protection law.

It contains a minimal set of best practices that seek to ensure that when personal data is processed, users are provided with adequate transparency and choice, and that participants in the ecosystem are informed - through a digital signal - about what preferences users have expressed so that they know what they are permitted to do with personal data collected on sites.

Transparency and choice are provided to people visiting a site by publishers (websites) and their Consent Management Platforms (CMPs). They generate the digital signal and make it available to ad vendors that need to know whether the user has given them the necessary permissions under GDPR for their data to be collected and processed.

Are TCF participants at risk now regarding their local Data Protection Authority?

In principle, no, for two reasons: first, for timing and procedural reasons; and second, for technical and legal reasons.

On timing and procedure, the APD decision can be appealed (see question “Will IAB Europe appeal to the Market Court?”) and includes a grace period. IAB Europe first has a period of two months to present a plan to the APD to take into account the APD’s conclusions, and in total, six months to implement them. Any investigation or complaint before the end of these follow-up procedures (for example, an appeal) could be challenged as preventing the proper course of the justice system. This notably stems from the fact that many other local Data Protection Authorities have given input to the APD before it handed down its decision, as well as from general principles regarding the rights of defence.

From a technical and legal perspective, the APD decision itself does not conclude that the use of TC Strings or the TCF more broadly is illegal. It does hint in its decision that it may order a publisher or CMP to delete TC Strings if they contain “personal data that has been collected in breach of Articles 5 and 6 GDPR”. Yet, it never concludes that vendors, publishers, or CMPs that collect personal data are automatically in breach of the GDPR. In other words, the APD
decision does not make it easier for local Data Protection Authorities to attack specific vendors, publishers or CMPs.

Will TCF be made into a code of conduct?

IAB Europe has aspired to make the TCF into a GDPR Code of Conduct since the very beginning. It could be that adopting the actions recommended by the APD in this case would result in a Framework that is better aligned with the expectations of the APD, which could qualify it as a potential candidate for a Code with the APD as the leading supervisory authority.

ABOUT IAB EUROPE & THE DECISION

What are the consequences for IAB Europe to be a Data controller of the TC String?

IAB Europe has not considered itself to be a data controller in the context of the TCF. This is based on previous guidance from other DPAs and the fact that IAB Europe does not in any way process, own, or decide on the use of specific TC Strings (nor is it involved in any “coordination” of the use of TC Strings), as well as relevant case law and its own interpretation of the GDPR.

However, in its decision, the APD takes a different position and says that IAB Europe is a controller regarding the processing of personal data in the form of TC Strings.

Controllers are under additional obligations according to the GDPR, so the APD decision requires IAB Europe to work with the APD to ensure that these obligations are met going forward. This includes: establishing a legal basis for the TC String, ensuring effective technical and organisational monitoring measures in order to guarantee the integrity and confidentiality of the TC String, carrying out a data protection impact assessment (DPIA) with regard to the processing activities under the TCF and appointing a Data Protection Officer.

Does IAB Europe share personal data with banks and insurance companies?

In a recent interview, the chairman of the APD made the astonishing claim that “data at IAB is shared with banks and insurance companies”. We believe this statement to be untrue. In fact, it even caught IAB Europe by surprise, as it is unclear on which basis the chairman was making this claim. In any event, the APD’s decision does not come close to making any allegations in this respect.

IAB Europe is a trade association for the digital advertising industry that develops policy guidance and compliance standards (such as the TCF). IAB Europe does not process or transfer any personal data with financial institutions beyond what is required for its trade association activities (i.e., data of its employees, data of member representatives, data related to the operation of its website). It certainly does not share any data whatsoever with either banks or insurance companies beyond what is legally required for its employees and membership fees.

Will the action plan and its execution be supervised only by the APD or by other concerned authorities as well?
The APD expects IAB Europe to submit an action plan within two months from the publication of the decision to the Litigation Chamber of the Belgian Data Protection Authority. Once the action plan is validated by the Belgian Data Protection Authority, the compliance measures should be completed within a maximum period of six months. This process will involve proposed changes to the TCF that would need to be agreed by the existing TCF instances (the Steering Group, the Policy working group as well as the Framework Signal working group).

OTHER QUESTIONS

Is OpenRTB illegal?

No. The scope of the decision is related to IAB Europe’s controllership over TC Strings, and the sanction pertains solely to this controllership. The functioning of the OpenRTB system has been assessed as part of the APD’s analysis of the TCF and its interaction with the former, but the ruling does not directly address the legality of the OpenRTB standard.

What is the global scope?

The TCF Policy previously allowed legal bases in the Framework to be established with “global scope”, which means a legal basis is not only applicable on the website or group of websites (service-specific and group-specific scopes) where it is obtained and managed, but all services implementing global scope preferences. Deprecation of global scope support was announced by IAB Europe on June 22nd 2021. This was due to the overall negligible use of global scope by publishers and indication by several DPAs that users should be clearly informed of the digital properties where their choices apply, for example by being provided with a list of domains.